

ROSE MEMORIAL LIBRARY ASSOCIATION

PATRON CODE OF CONDUCT

The Board of Trustees of the Rose Memorial Library Association (the “Library”) has established the following rules concerning the Library building, grounds, and parking area in order to maintain a constructive environment in which patrons can be assured of a positive Library experience:

- Patrons shall not commit or attempt to commit any activity that would constitute a violation of any federal, state or local criminal statute or ordinance.
- Patrons shall conduct themselves in ways that are consistent with public library activities.
- Patrons shall not interfere with the use of the Library by others or with the Library staff in the performance of their duties.
- Voices shall be kept at a moderate level, not use obscene or threatening language or gestures, and not behave in a manner that can be reasonably expected to disturb others.
- Cell phones/tech devices must be switched to a silent mode and all conversations/media must be at a low volume so as not to disturb other patrons.
- Patrons shall not damage, destroy, or steal any Library or personal property. Materials removed from the Library must be checked out using a valid Library card, in accordance with established procedures.
- Patrons shall be fully clothed while in the Library, including footwear.
- Vulnerable persons of all ages who are unable or unwilling to care for themselves must be supervised by their parent, guardian or caregiver at all times while in the library.
- Patrons shall not have bodily hygiene that is offensive so as to constitute a nuisance to other persons.
- Patrons shall not possess, distribute, consume, or be under the influence of alcohol or illegal drugs and shall not smoke or use tobacco or tobacco products on Library premises.
- Animals, other than properly identified service animals or animals invited for purposes of a Library program, are not permitted in the Library.
- Patrons shall not engage in any kind of sexual activity, lewd behavior, or sexual harassment of any person.
- Weapons of any kind are not permitted in the Library.
- Patrons shall be responsible for any fines, fees, or other charges resulting from Library materials being returned late, damaged, or lost.
- Patrons must comply with all other policies of the Library.
- Harassing, threatening, harmful or disruptive behavior towards staff and/or patrons is not permitted.

Violations of this policy or refusals to cooperate with the staff may result in a restriction or suspension of Library privileges, including the privilege of access to the Library.

A patron whose Library privileges are restricted or denied may appeal the restriction or denial to the Board of Trustees by submitting a written appeal to the President of the Board with a copy to the Library Director.

The Library has the right to amend the Patron Code of Conduct at any time.

Approved by the Board of Trustees on November 19, 2003

Revised and Board Approved on January 21, 2004

Revised and Board Approved on May 18, 2011

Revised and Board Approved on December 18, 2013

Revised and Board Approved on September 27, 2023